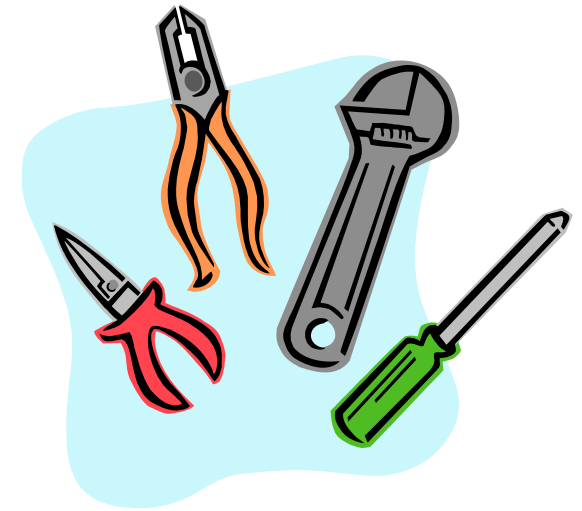


Additional Comments:

Vacuum Repair

1. State specific problems and repairs requested.
 2. Vacuum repair can take 7-14 days with all times given as estimates. Due to the nature of parts availability, we will not guarantee work within a specified time.
 3. For warranty requests, an “original” receipt of purchase must accompany your repair. The only exception being a Dyson Referral.
 4. All safety features will be installed at owner’s expense regardless of work requested. This may include worn cords, broken switches, etc.
 5. We are not responsible for “on-board” accessories.
 6. All vacuums, regardless of warranty, will be cleaned and sanitized upon arrival. You are responsible for a \$20.00 cleaning charge upon pick-up. Warranties do not cover this charge.
 7. We will replace vac bags and belts at our discretion and at owner’s expense.
 8. Please be aware that do to the nature of a vacuum, you will be charged a shop-rate and/or a cleaning charge even if the problem is attributed to a clog, a full bag, etc.
 9. Cleaning deemed excessive is at our discretion and will be billed accordingly.
- Times given are always estimates
 - Shop Rate is \$60.00 per hour
 - 1/4 hour is our minimum shop rate
 - Not responsible for items left over 60 days

How Our Repair Services Work



CURRY
HARDWARE
ACE
The Store You Can't Forget
Quincy • Braintree

Quincy : 617-472-8250

Braintree : 781-843-1616

Tool Repair

Lamp Repair

Work Request:

(Please Print)

1. State specific problem and repairs requested.
2. For priority service (7-14 days), all tools up to 50% of their replacement price will be fixed automatically.
3. For estimate service (10+ days), tools will be looked at after priority repairs are complete.
4. Work that is refused or deemed "not worth repair" will be returned in pieces. This is a common practice in order to protect our liability and your safety.
5. All safety features will be installed at owner's expense regardless of work requested. This may include worn cords, missing nose guards, etc.
6. If a tool has a nail or fastener related problem, please include the nail or fastener you are using.
7. We are not responsible for cases, extra batteries, accessories attached or included. Please do not give us these items.
8. Pneumatic tools without air fittings will be billed in your order.
9. All times given are estimates. As the tool repair process is different for every tool, we will not guarantee time-frames.

1. State specific problem and repairs requested.
2. Lamp repair can take 7-14 days with times given as estimates. We do not guarantee work within a certain time-frame.
3. As a practice, we do not estimate lamp repair unless specifically requested to do so.
4. Do not include any shades with your lamps.
5. The nature of lamp repair often requires us to tighten parts against glass, ceramic, etc. We are not responsible for the integrity of these products.
6. We do not do any lamp repair considered "antique".
7. We do not match finishes in our replacement parts.
8. According to Massachusetts's Law, we are only allowed to perform complete repairs. You cannot "pick and choose" parts you want replaced.
9. We are not responsible for missing bulbs or broken bulbs.
10. Chandeliers will be taken at company discretion.

Name _____

Address _____

City _____ State _____

Home Phone () _____

Work / Cell () _____

Customer Review:

I have reviewed the repair brochure for Curry ACE Hardware in it's entirety and was given a copy at the time of my initial work request. I also understand that it is at Curry Hardware's discretion to edit the policies and procedures of it's repair center/brochure at any time.

Customer Signature

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